

Assessing, Acquiring, and Deploying Resources

A SAPOC succeeds by leveraging all available resources at their disposal to drive success in managing Shared Service initiatives within the agency. This means identifying and mobilizing a comprehensive array of resources, including human capital, financial investments, technological tools, and external partnerships. Initially, you should conduct a thorough assessment of the Agency's resources, identifying strengths, weaknesses, and areas for improvement. By strategically allocating resources based on the needs and priorities of Shared Service initiatives, you can maximize efficiency and effectiveness in achieving desired outcomes.

Additionally, you should actively seek out opportunities to expand the Agency's resource base through collaboration with other agencies, industry partners, and external stakeholders. By building strategic partnerships and leveraging external expertise and resources, the SAPOC can enhance the agency's capacity to innovate and drive meaningful results. Through strategic resource management and collaboration, you can ensure that the agency is empowered to overcome challenges, capitalize on opportunities, and ultimately achieve success in fulfilling the agency's mission through shared service initiatives.

Key Questions

1. What are the agency's current resources, including human capital, financial investments, and technological tools, available for managing Shared Service initiatives?
2. How can the strengths, weaknesses, and areas for improvement of the agency's resources be identified?
3. What are the specific needs and priorities of Shared Service initiatives, and how can resources be strategically allocated to maximize efficiency and effectiveness in achieving desired outcomes?
4. What opportunities exist to expand the agency's resource base through collaboration with other agencies, industry partners, and external stakeholders? Examples: SBIR, STTR, CRADA, University internships, Public-

private talent exchanges with industry such as Trading Places: Partnership for Public Service (ourpublicservice.org).

5. What criteria should be used to evaluate potential strategic partnerships and external resources for enhancing the agency's capacity to innovate and drive meaningful results?

Checklist

Conduct a comprehensive assessment of the agency's current resources, including human capital, financial investments, and technological tools.

Analyze budget plans for the next 2 to 5 years seeking opportunities for utilizing planned budget items to enable Shared Service solutions.

Identify strengths, weaknesses, and areas for improvement in the agency's resource base through the assessment process. Example SWOT templates and best practices can be found [here](#).

Determine the specific needs and priorities of shared service initiatives to inform strategic resource allocation.

Develop a plan for strategically mobilizing and allocating resources to maximize efficiency and effectiveness in achieving desired outcomes. You can use the M3 Playbook Resource Management Plan [here](#).

Explore opportunities to expand the agency's resource base through collaboration with other agencies, industry partners, and external stakeholders.

Revision #5

Created 26 February 2024 16:43:29 by Tom O'Malley

Updated 1 May 2024 20:03:14 by Heidi Egusquiza